

# High Street Chatham Improvement Roadworks 2025



*Serving You*



## Where will the works take place?

High Street Chatham, between Waterfront Way and The Brook.

## What are we planning to do?

Following a consultation in March 2023 for proposals on High Street Chatham, Medway Council and our Term Contractors, Volker Highways and Medway Norse, are planning to undertake the remaining works as part of the second phase.

Works include changes from signed 'Pedestrian and Cycle Zone' to Pedestrian Zone', replacement of Restricted Zone prohibition of waiting and loading signs (excluding the southern end of Church Street and Whittaker Street), and the introduction of a limited number of short stay parking bays on Church Street. The works also involve the installation of raised planter boxes to replace temporary street furniture, the installation of bollards to help segregate pedestrians and traffic on Batchelor Street, and other minor improvements including refreshing the road markings on the High Street at the junction with The Brook.

## When will the work start and how long will it take?

The works are programmed to start on Monday 7 April 2025 for a period of approximately two weeks. However, this could be subject to change due to unforeseen circumstances. The Contractor may need to return to site at a later date should there be adverse weather, or other unforeseen circumstances.

## Why do we want to do this work?

To improve and formalise the temporary scheme put in place from August 2020.

## How will we carry out the work and how will it affect you?

The works are planned to be undertaken Monday to Friday, from 7am to 7pm.

In order to undertake the works safely for residents and our workforce it may be necessary to temporarily close footways and restrict parking near to the works. Pedestrians will be signed to use the opposite footway if footways are closed.

As far as practically possible disruptions will be kept to a minimum and the council apologises for any inconvenience these works may cause.

Please respect our workers space and safety by driving carefully and slowly through the roadworks. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace. Our men and women work next to moving traffic and risk injury every day.

## How to contact us?

If you have any problems or queries with the above, please speak to our workforce on site or call our Customer and Business Support on 01634 333333 (Monday to Friday from 9am-5pm). If you wish to contact the Council through the Minicom (text) facility, please ring 01634 331300.

**Please keep this in a safe place so you can refer to it if you need to contact us whilst the works are being done.**

**This information is available in other formats and languages.  
For details please contact Customer Contact Centre on 01634 333333**

## **WARNING – Beware Bogus Callers**

Medway Council Highways do not allow works to be carried out on private properties. If anyone says they are working for our specialist contractors or us and offer to carry out any work for cash, they should be treated with caution. We advise you to contact **Action Fraud on 0300 123 2040** or alternatively through their website **[actionfraud.police.uk](https://actionfraud.police.uk)**

**Please keep this in a safe place so you can refer to it if you need to contact us whilst the works are being done.**

**This information is available in other formats and languages.  
For details please contact Customer Contact Centre on 01634 333333**